

Prior to a Violent Incident:

- Know how to identify your partner’s level of violence so that you can assess danger to yourself and to your children.
- Notify a neighbor to be alert to strange noises and to call the police when this happens.
- Plan where you will go in an emergency situation. Tell this person not to talk with anyone until they speak with you first if you believe your partner will contact this person.
- Teach your most responsible child to call the police and give your name and address if a violent incident is occurring and he or she is able to safely get to the phone.
- Review your safety plan often.

When Preparing to Leave:

- Leave extra keys, important documents, medicine and clothing with someone you trust.
- Get your own post office box and open your own savings account.
- Identify where you will go and how to get there. Practice your route. Keep a good supply of gas in the car.
- Determine who will loan you money if needed.
- Have change available to make calls.
- Keep shelter and important numbers close.
- Remember: using a calling card will show up on your phone bill.

Safety in Your Home

- Change all locks immediately.
- Review a safety plan with all members of the household.
- Inform your children’s caregivers who has permission to pick them up.
- Keep a cordless phone charged and with you at all times. Emergency 911 phones are available to you through the Portsmouth Police Dept. or Haven.
- Purchase a long cord for a regular phone.

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HELPFUL PHONE NUMBERS

Portsmouth Police Department Emergency...911
 Portsmouth PD Non-Emergency..1-603-427-1500
 Crime Stoppers.....1-603-431-1199
 Detectives Division.....1-603-436-2511
 Victim Witness Advocate.....1-603-610-7467

10th Circuit – District Division – Portsmouth Court.....1-855-212-1234

Rockingham County Attorney’s Office (Felony Level Offense).....1-603-642-4249

Crisis Services and 24-Hour Hotlines:

HAVEN.....1-603-994-7233
 Caring Unlimited (ME).....1-800-239-7298
 DCYF.....1-800-894-5533
 NH DV Hotline.....1-866-644-3574
 NH Sexual Assault Hotline.....1-800-277-5570
 Elder Abuse Reporting Hotline....1-833-372-8311
 Suicide Prevention Hotline.....988
 New Hampshire Coalition Against Domestic and Sexual Violence.....1-603-224-8893

Corrections and Probation:

Rockingham County Probation....1-603-772-4730
 Rockingham County Jail.....1-603-679-2244
 NH State Prison.....1-603-271-5600

VINE: Victim Information & Notification Everyday

The Rockingham County Jail utilizes VINE as their only victim notification system for offender releases. VINE is free, user-anonymous program that provides information about the custody and bail status of an inmate. If an arrest is made, and an offender is transported to custody, you can be alerted via email, text or call upon their release, giving you valuable time to plan ahead. You **must** register to use VINE at 1-800-542-9904 or go to <https://vinelink.vineapps.com/login>.

A Guide for Victims of Crime



Portsmouth Police Department
 3 Junkins Avenue
 Portsmouth, NH 03801

Detective Division
 603-436-2511

Victim/Witness Advocate
 603-610-7467

Police Officer: _____

Case Number: _____

As a Victim...

Being a victim of a crime can be a traumatic experience. Crime can happen to anyone, regardless of precautions a person may or may not have taken. While a victim's world can be turned upside down by a traumatic event, victims can regain a sense of balance and strength as they heal.

Common Short Term Effects

People often suffer emotional and physical trauma following a crime. Victims may blame themselves instead of the person or people who hurt them, or be afraid that family or friends will blame them. Hardest of all, victims may worry that they will be victimized again. A victim may feel numb or unemotional for some time after the event. Disbelief, denial and anger are also common responses to victimization. In addition, victims may have questions about where to go for medical treatment, about what will happen if they report a crime to the police or how to find psychological or emotional support in the community. These concerns are normal, understandable responses to crime, and it may be helpful to speak to a victim service professional or counselor to discuss the impact of the crime on your life.

Common Long Term Effects

Possible long-term effects can include:

- Nightmares or sleeping disorders
- Flashbacks
- Extreme tension
- Overwhelming anger
- Feelings of isolation or estrangement from others
- Trouble with short-term or long-term memory

If you are suffering from any of these symptoms, please contact a victim service provider. A professional may be able to help you identify ways to cope with the long-term impact of the victimization.

Decision to Arrest

- The Police Officer has the responsibility to decide whether or not to make an arrest; an Officer can arrest

with or without your consent if the officer believes that a crime has been committed.

How to Obtain a Protective Order

- Go to the 10th Circuit – District Division – Portsmouth Court, 111 Parrott Avenue, or the Rockingham County Superior Court, 10 Route 125 Brentwood. If you are not a Portsmouth resident go to your local courthouse. If the court is closed you may go to or call the police department for an emergency protective order. The order will remain in effect until the end of the next business day.
- Fill out the appropriate paperwork, providing as much information as possible. Once the court has issued the temporary order, read and be familiar with the order and how it works.
- A date for a hearing will be scheduled. You must attend this hearing and bring any evidence you may have to support your petition. The judge will hear both sides and decide if the protective order will be granted for a one-year period.
- You are not alone. There are Advocates available through “Haven” to assist you throughout the protective order process. Please ask the clerk of the court to assist you with contacting an advocate.

Safety with a Protective Order

- KEEP A COPY OF THE ORDER WITH YOU AT ALL TIMES
- Give a copy to a friend, neighbor or family member.
- Report any violations to the local police department.
- Make a plan to stay safe until the police arrive.
- Inform coworkers, children's schools, health care providers and neighbors of the protective order.

Crime Victim Compensation

The New Hampshire Victims' Compensation Program helps innocent victims of violent crime in NH with expenses directly related to crime injuries. Crime victim compensation is a direct reimbursement to or on behalf of a crime victim for the following crime-related expenses:

- Medical or dental needed for crime-related injuries.
- Mental health counseling with a licensed therapist.
- Relocation costs not to exceed \$5,000

- Up to 10 days emergency funds available through your local crisis center for domestic and sexual violence victims
- Reimbursement for replacement of clothing or bedding held for evidence purposes
- Mileage to and from licensed health care providers
- Reimbursement for crime scene clean-up
- Medication and medication management
- Security systems and up to one year of monitoring
- Loss of earnings
- Loss of support for the dependents of homicide victims
- Funeral and burial costs for homicide victims (up to \$5,000 and up to \$500 for a grave marker)
- Other reasonable crime-related out-of-pocket expenses

You can not be paid for property loss or pain and suffering. Awards can be made up to a max of \$25,000. Collateral sources available to the victim such as insurance, Medicaid, Medicare or Social Security need to be considered first. Should you require additional information please call: 1-800-300-4500 (in NH only) or (603) 271-1284

Know Your Rights: “If you are the victim of domestic violence and you believe that law enforcement protection is needed for your physical safety, you have the right to request the officer assist in providing for your safety, including asking for an EMERGENCY RESTRAINING ORDER OF PROTECTION. You may also request that the officer assist you in obtaining from your premises and curtilage, toiletries, medication, clothing, business equipment, and other items as determined by the courts, and in locating and taking you to a local safe place including, but not limited to, a designated meeting place to be used as a crisis center, a family member's or friend's residence, or a similar place of safety. If you are in need of medical treatment, you have a right to request that the officer assist you in obtaining an ambulance. You may request a copy of the report filed by the peace officer, at no cost, from the law enforcement department.